



YOUR GLOBAL HOSTING PARTNER FOR
**CLOUD, INFRASTRUCTURE &
MANAGED SERVICES**

2004

CELEBRATING

HOSTING

business-critical applications

20
YEARS

As we celebrate NetShop ISP's 20th anniversary, I am proud to reflect on our incredible journey from a dedicated hosting provider to a **global leader** with data centers strategically positioned around the world. Our infrastructure expansion into Equinix facilities, including LD4, LD6, LD7, and SG5, marks a significant milestone in our commitment to delivering high-performance, scalable hosting solutions backed by a well-known quality support service.

We've also seen rapid growth in the Netherlands, with three data centers now servicing our clients, contributing to an impressive **125% growth** in annual revenue between 2022 and 2024.

In addition to our strong foundation in B2B hosting services, since Q2 of 2022 we have seen a remarkable **180% increase** in retail customers for our cloud servers and web hosting services.



This expansion is a proof of our ability to meet the evolving needs of businesses and individuals alike, across industries such as Forex and Fintech, iGaming, Martech, and ICT.

Needless to say that such growth would not be possible if it wasn't for the entire team at NetShop ISP whose experience, passion and dedication are making a real impact to our daily operations, customer support and products development.

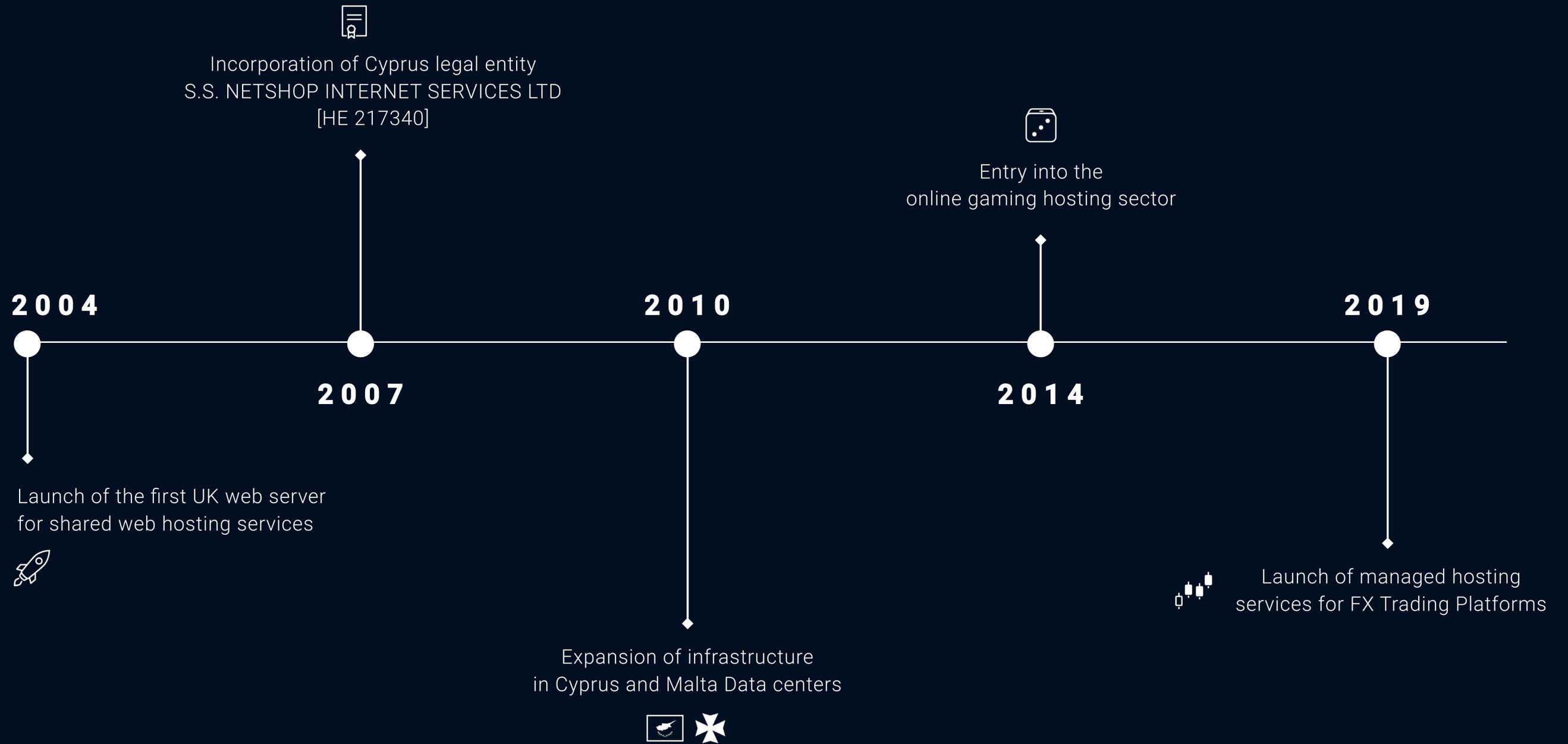
As we move forward, we remain committed to **innovation and excellence**, delivering **industry-leading** solutions that empower our customers and partners for years to come.



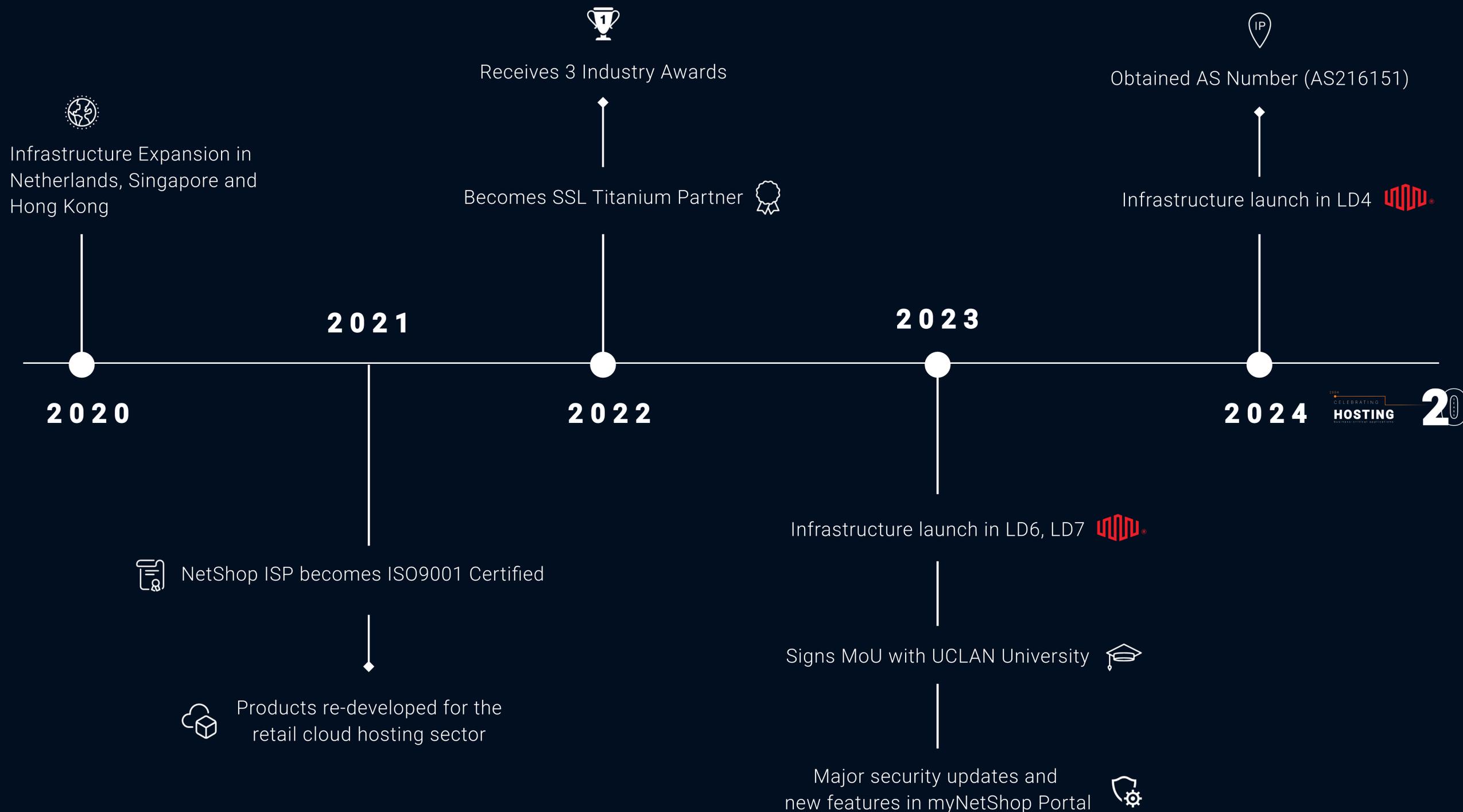
Stefano Sordini

Chief Executive Officer





MILESTONES



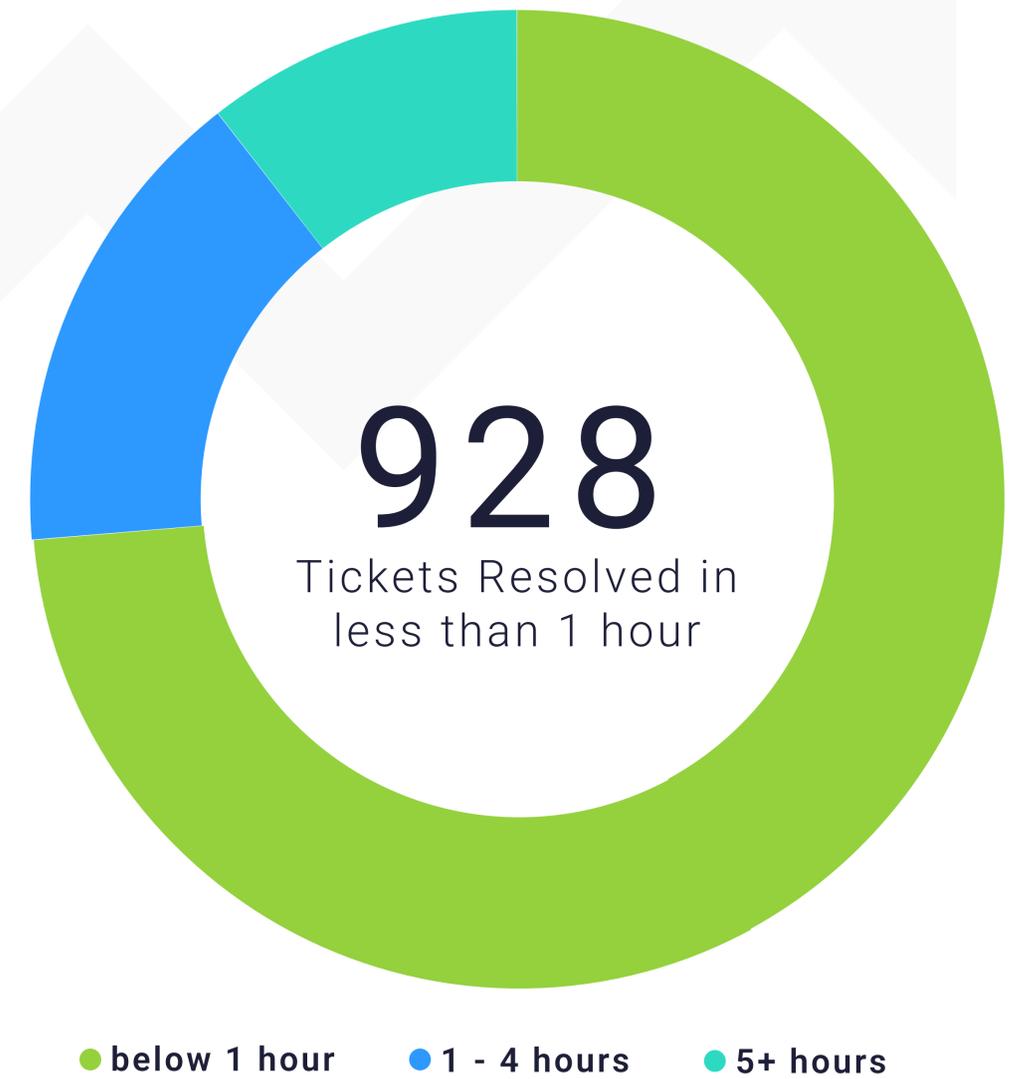
Our Support Quality Guarantee

Whether addressing complex infrastructure issues or assisting with software configurations, we are committed to delivering fast, reliable, and personalized support.

Our goal is to ensure that every client receives top-tier assistance, maximizing uptime and performance for their critical systems.

With 24/7 availability and a deep understanding of the latest technologies, we are always ready to help our customers succeed.

SUPPORT TICKETS STATS
Q3 2024



Premium SLA Benefits

Pro-active Monitoring & Alerting

Your server is added in our 24x7 Monitoring system and you will be notified upon any incidents noticed in order to avoid further implications. Alerts are sent via Email, SMS, Skype, Teams or any other application that supports Web Hooks.

Direct Skype & Slack Support

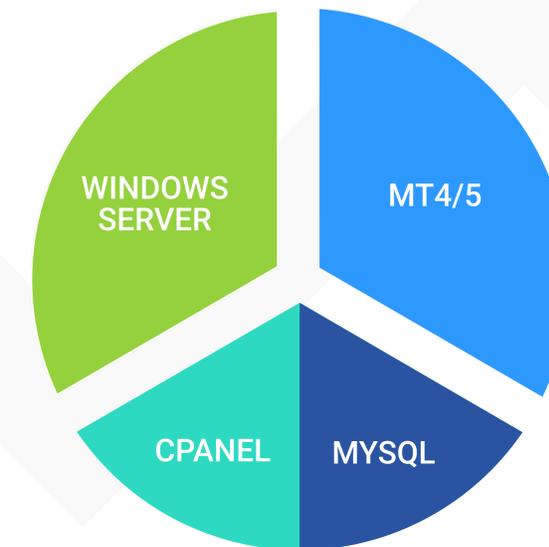
Customers subscribed to Premium SLA enjoy fast support using Skype and/or Slack, in addition to our standard ticketing system support channel.

Application-level Support & Optimization

Depending on the software installed on your server, we are assigning a team of engineers who are well experienced in managing and optimizing your server environment in accordance to the software's requirements and best practices.

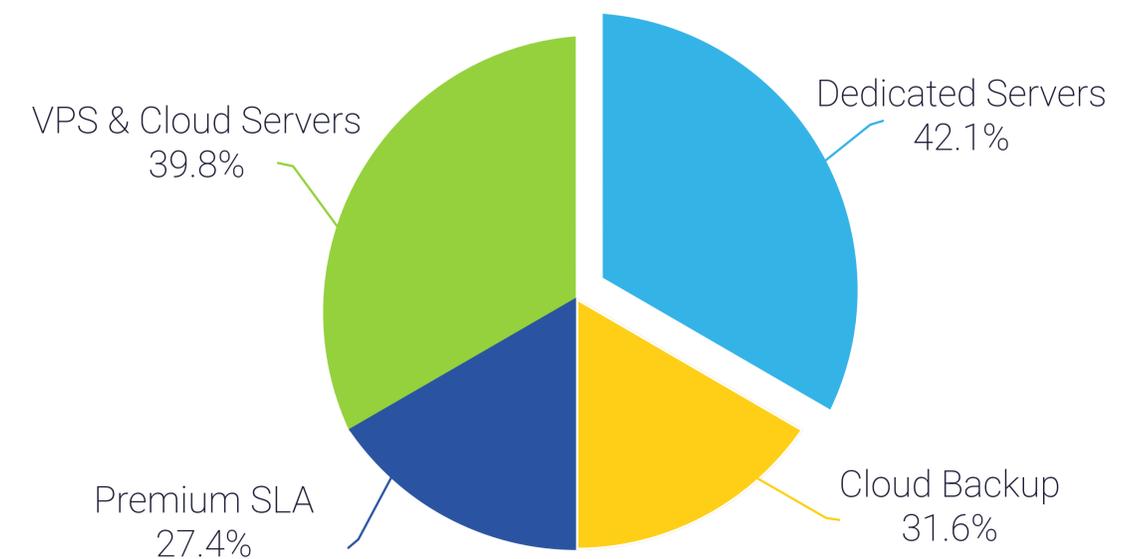
Top 3 Technologies in Advisory & Support

Q3 2024



Best Selling Products & Services

Q1-Q4 2024



LD4 Data Center, London EQUINIX

Since its launch in 2007, Equinix's LD4 facility has become a cornerstone of the financial 'data center ecosystem'. It is now one of the **top three** financial trading hubs in London. The LD4 facility is a key data center site for FX trading, featuring companies like LMAX and NAGA.

Key Features

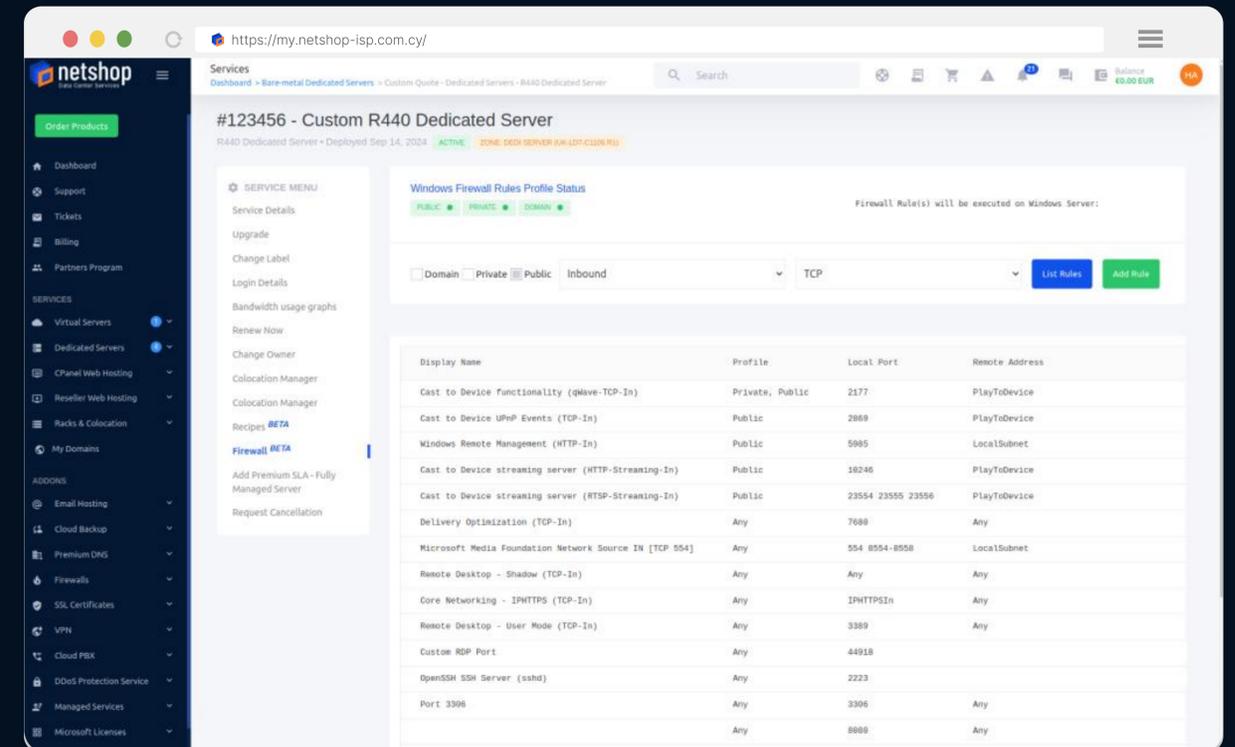
- 24x7 On-site Support
- 99.99% Uptime SLA
- Dual Redundant Uplinks
- Virtual, Dedicated Servers & Co-location
- Low-latency access & Cross-connect services to companies hosted within the global Equinix IBX Ecosystem

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- Dedicated Servers
 - Cloud VPS
 - Forex VPS
 - Co-location
 - Cross-connects
 - DDoS Protection
 - Managed Services

myNetShop Self-service Portal

Automation Tools

- 1-Click Installation Recipes
- Linux & Windows Custom Templates
- Unlimited OS Re-installations
- Automatic Backups



Firewall Management new!

Introduced in Q3 2024, Firewall Management offers a convenient yet secure way to administer a server's firewall using an intuitive interface.

Commitment to Infinite Improvements ∞

Empowered by our in-house team of skillful developers, we commit to be providing continuous improvements in interface and functionality areas of the myNetShop Portal.

Major features are released, at least, once a month whereas minor UI and functionality improvements are released on a weekly basis.



FINANCIAL SERVICES

Low-latency hosting solutions designed for high-frequency trading platforms and the global FX markets.



MARTECH

Optimized infrastructure for marketing technologies, delivering superior performance and scalability for data-driven campaigns.



iGAMING

Reliable hosting for gaming platforms, ensuring seamless user experiences with robust security and fast connectivity.



STREAMING

High-bandwidth hosting for streaming services, offering smooth content delivery and minimal buffering.



ADULT

Secure, compliant hosting tailored for adult entertainment platforms, ensuring privacy and high-performance delivery.



ICT

Comprehensive hosting solutions for ICT companies, supporting critical infrastructure with unmatched reliability and scalability.

✓ **TRADING PLATFORM SERVERS**

✓ **CRM & DATABASE HOSTING**

✓ **CROSS-CONNECT SOLUTIONS**

✓ **COLOCATION & PRIVATE RACKS**

✓ **DDOS PROTECTION**

✓ **1-CLICK BACKUP & RECOVERY**

✓ **SERVER ADMINISTRATION**

✓ **24x7 INFRA MONITORING**

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